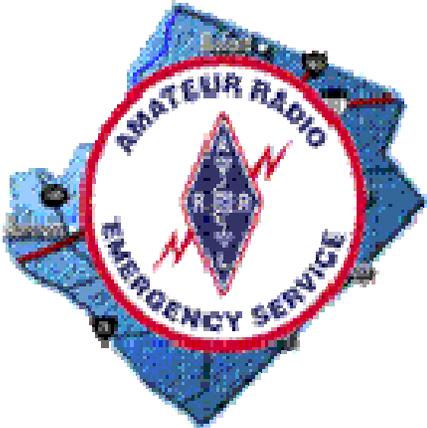
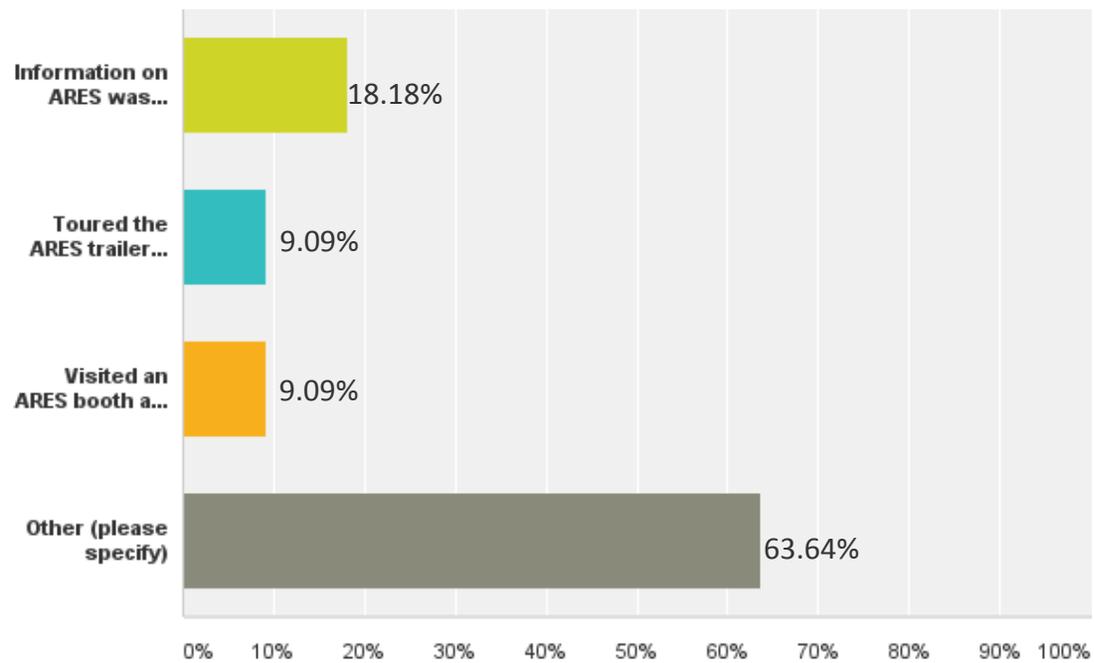


2017 ARES Member Survey



Q1: How did you hear about Gwinnett ARES?

Answered: 33 Skipped: 0



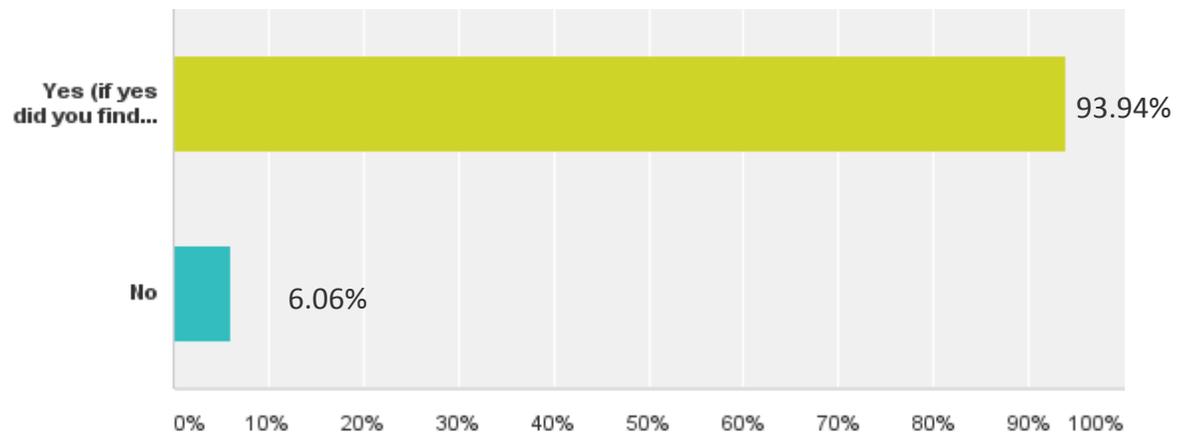
Q1: How did you hear about Gwinnett ARES?

Answered: 33 Skipped: 0

Responses
Elmer
GARS Meeting (x9)
I was in RACES in CO. Gwinnett Fire informed me that it was ARES here
Longtime member
Recommendation of Gwin ARES member
Sought out when I moved to GA
Through CERT and Church
Via AB4HF
Web search
Website
Worked with ARES during a disaster

Q2: Have you visited the www.gwinnettares.org website?

Answered: 33 Skipped: 0



Q2: Have you visited the www.gwinnettares.org website?

Answered: 33 Skipped: 0

Responses

Yes (x5)

Good site, but still contains a lot of outdated info

Most of the time

No, net very old information is out of date. Some of the web content is

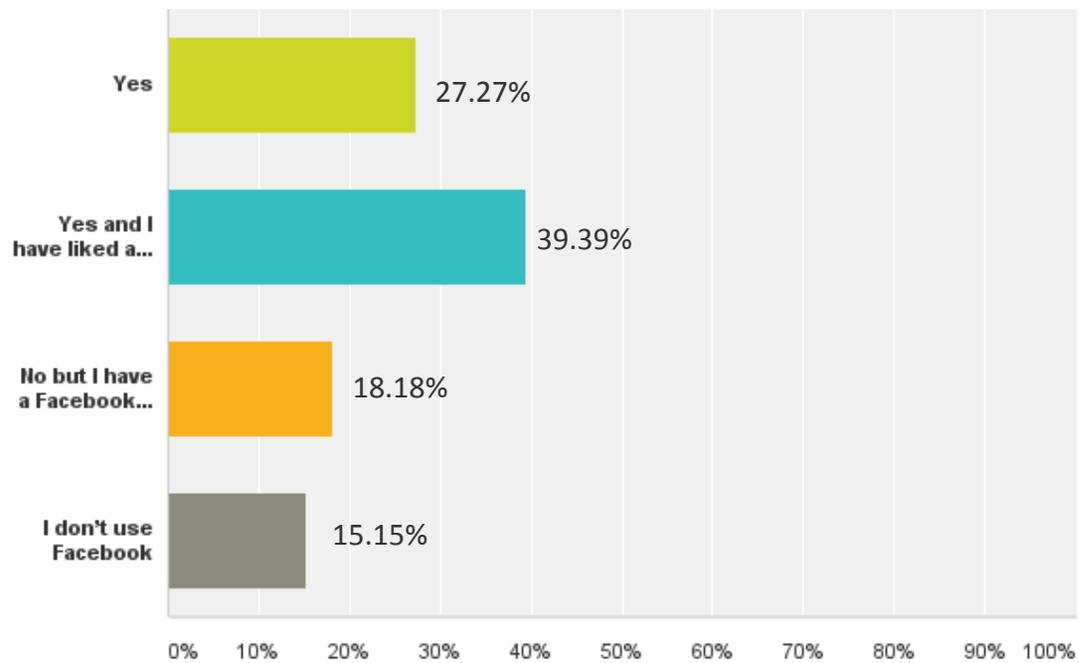
Pretty good

I use it frequently

Sometimes I found what I was looking for. Many presentations and training material is sometimes outdated and the monthly program is only intermittently posted

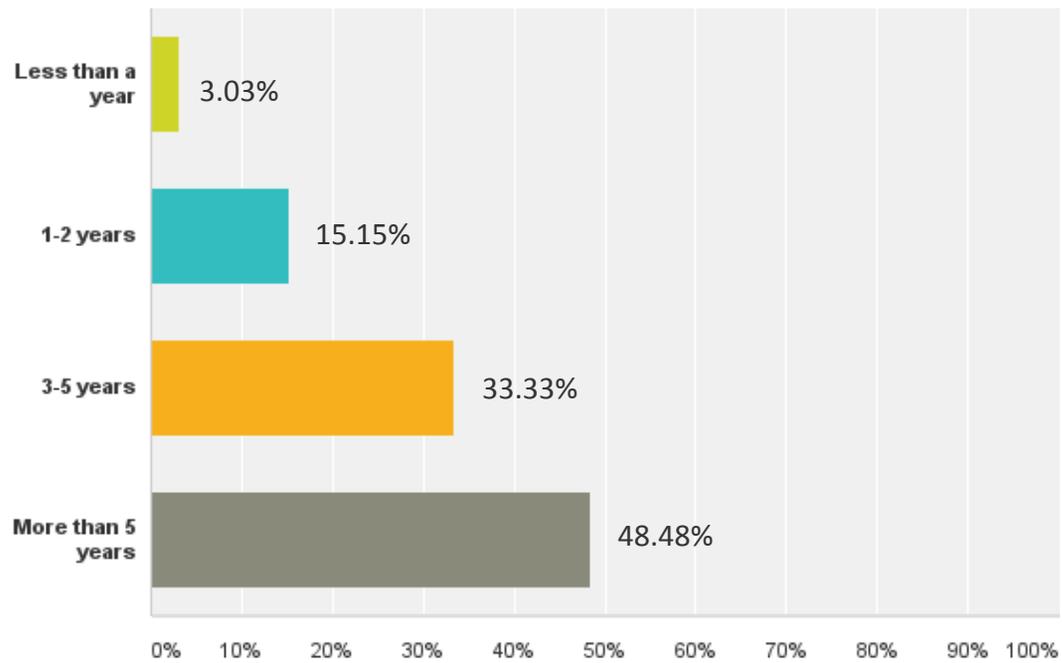
Q3: Did you know Gwinnett ARES has a Facebook page?

Answered: 33 Skipped: 0



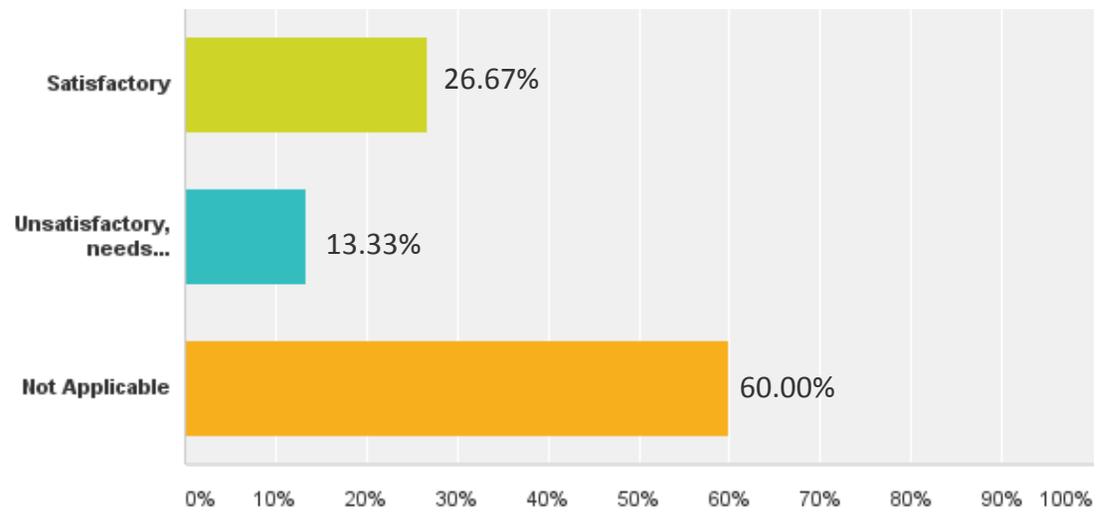
Q4: How long have you been a member of Gwinnett ARES?

Answered: 33 Skipped: 0



Q5: If you are new to Gwinnett ARES how would you rate the onboarding process?

Answered: 30 Skipped: 3



Q5: If you are new to Gwinnett ARES how would you rate the onboarding process?

Answered: 30 Skipped: 3

Responses

Back when I joined onboarding sucked

Nothing is clearly spelled out for new members. Seems to be a lot of assumed details. Might be "really" nice to have an onboarding page or website.

Once you're in , there is nothing. Just go to the meetings and try and figure things out. I've been in for over a year and still feel like I don't know what I'm doing

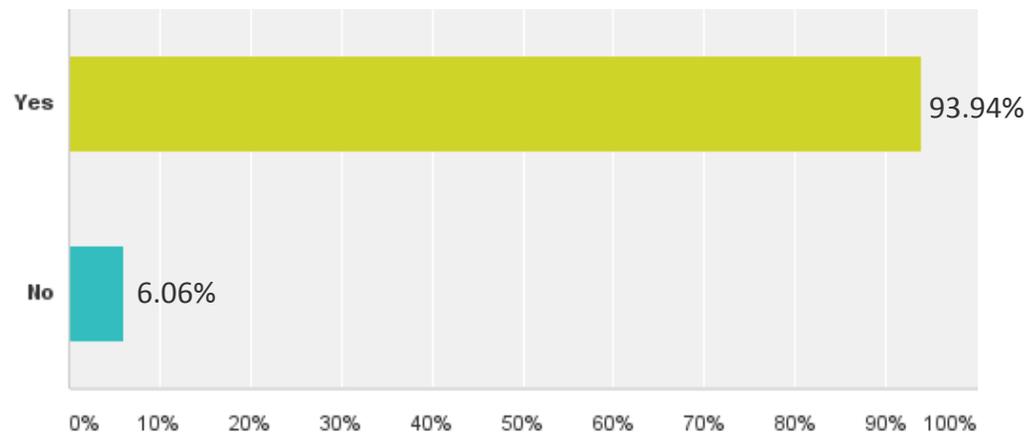
Suggest Elmer partner up to talk to new members and help them get set up. I am still struggling to get digital modes set up. Much of the information is presented as "assumed". New members have to work at getting the info they need

There are too many gaps in the website and no get started pack

When I was 'hired', it was clear what FEMA units I had to complete, as well as where the initial Gwinnett ARES training package was located. It did take forever to get a badge, but my motto is...."We don't need no stinkin badges"

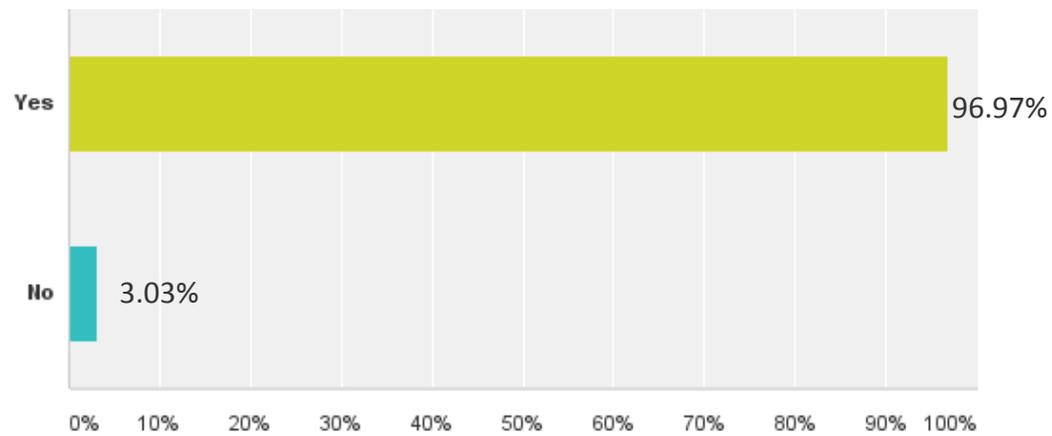
Q6: Do you know what the mission/purpose of Gwinnett ARES?

Answered: 33 Skipped: 0



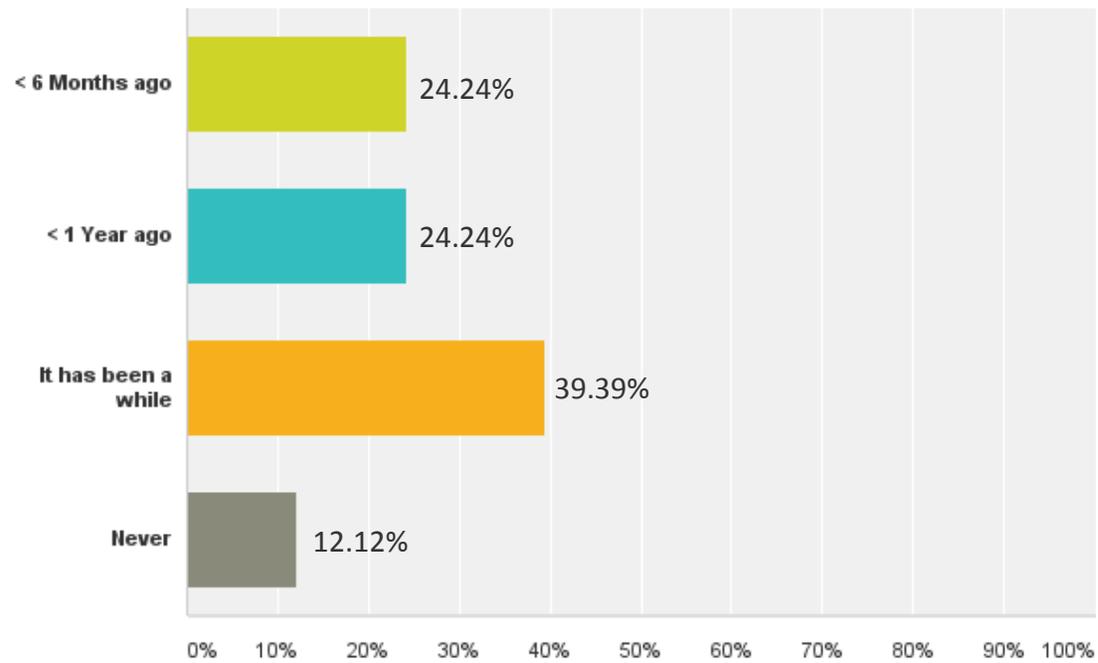
Q7: Do you know what is required to be considered as a “Deployable” member?

Answered: 33 Skipped: 0



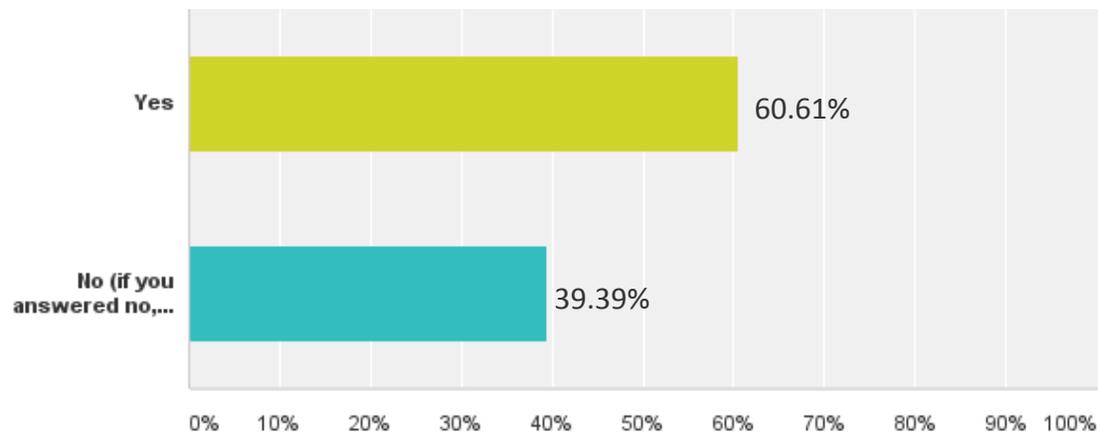
Q8: When was the last time you updated your ARES Database Profile?

Answered: 33 Skipped: 0



Q9: Do you participate in weekly training and digital NETs?

Answered: 33 Skipped: 0



Q9: Do you participate in weekly training and digital NETs?

Answered: 33 Skipped: 0

Responses

Almost all of them

Antenna not positioned to allow hitting the repeater clearly. Don't have digital capability

Digital nets on website do not match what is actually being performed

I do sometimes but the NETS are too long

I work every Monday evening (x2)

Mostly timing issues and life in general

Not interested in digital

Not on a regular basis, due to conflicts on Monday evenings (x2)

Nothing prevents me from participating. I choose not to participate because the nets are pointless checkin nets. There is no training involved besides learning dubious skill of saying "This is....."

Starts to late at night

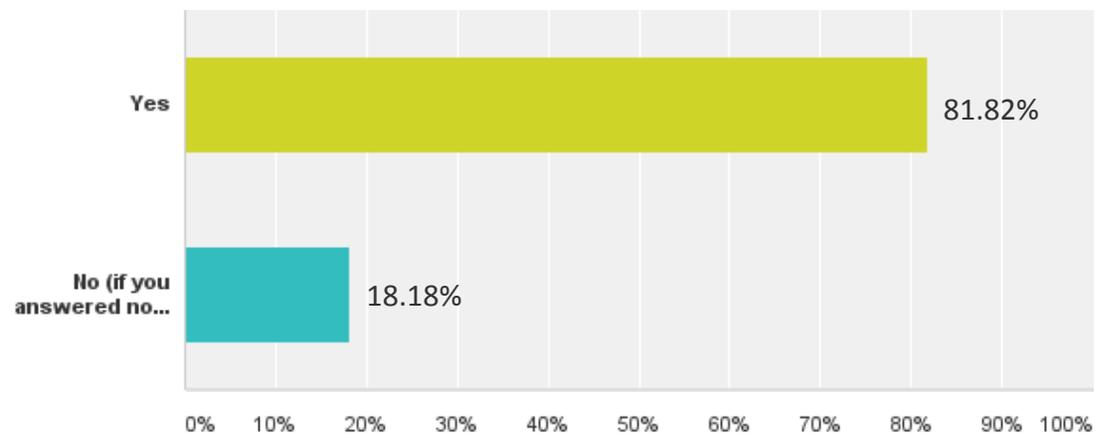
The repeater signal does not adequately reach the N/W corner of Gwinnett (near Buford Dam Ele.v.1100 ft – Not in a depression

Mostly when available for the voice net. Rarely able to work the digital net since my digital setup is intermittent. It would be "nice" to have a more regular digital net, even if just an auto-responder PC to connect to exchange messages

The day and time is bad for me. Also since the move to Snellville, the repeater is barely receivable at my home

Q10: Have you served as a Net Control Station (NCS) or Alternate Net Control Station (ANCS)?

Answered: 33 Skipped: 0



Q10: Have you served as a Net Control Station (NCS) or Alternate Net Control Station (ANCS)?

Answered: 33 Skipped: 0

Responses

Antenna not positioned properly - can only participate if I get in the car and drive somewhere for the net

Hard to get away from kids sometimes

I won't do it anymore, however. There should be a cadre of GOOD NCS station and NCS-in training stations that serve as ANCS

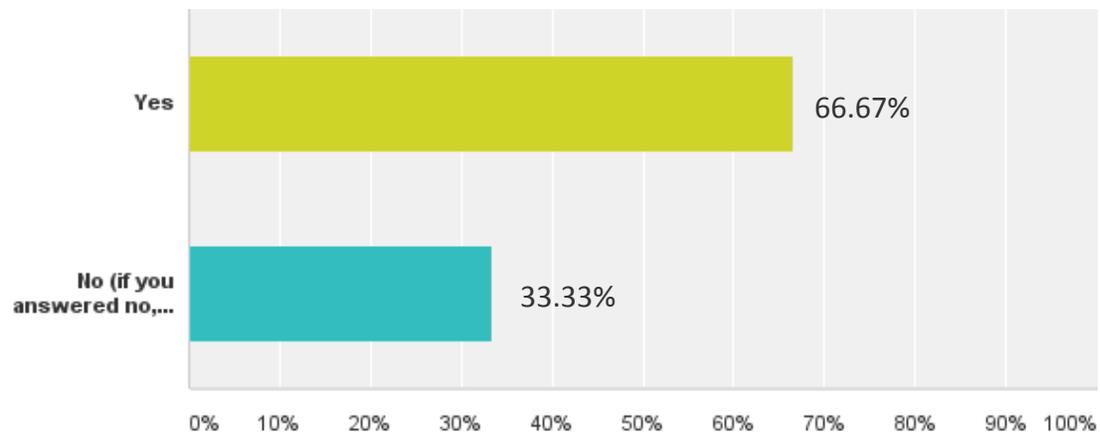
Time conflict

Will do so in July

Would not be to....as the signal does not adequately reach me

Q11: Do you attend the monthly Gwinnett ARES General Meeting?

Answered: 33 Skipped: 0



Q11: Do you attend the monthly Gwinnett ARES General Meeting?

Answered: 33 Skipped: 0

Responses

Again, work schedules makes this difficult

Became Deployable in mid-2011...could not participate due to Repeater signal is not strong enough to reach my section of Gwinnett

Cannot always attend due to conflicts, Might attend 1 or 2 per year

I attend them when I can which is not nearly often as I'd like to

I do not drive and rarely have a ride

I do the best I can

Not on a regular basis

Sometimes

Sometimes. Nothing prevents me from attending, but I sometimes choose not to attend. Many meetings are as pointless as the nets

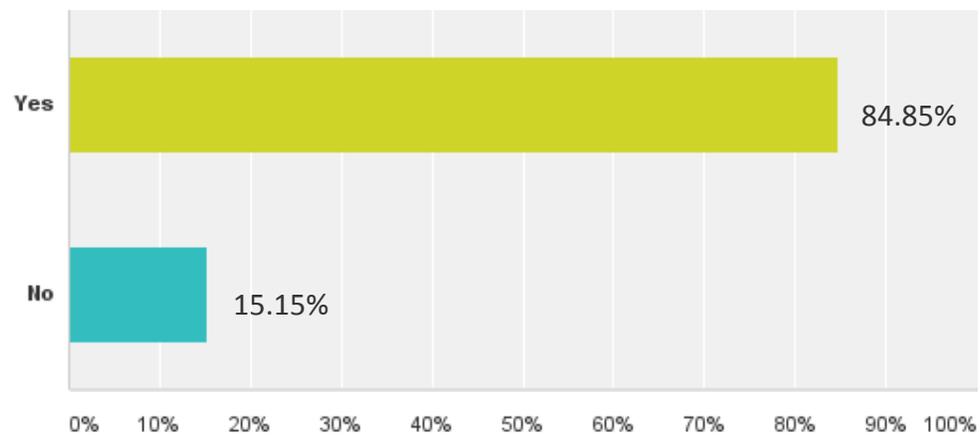
Too far away with traffic to make

Work mostly

Work travel, kid duty, EoC is 17 miles from home

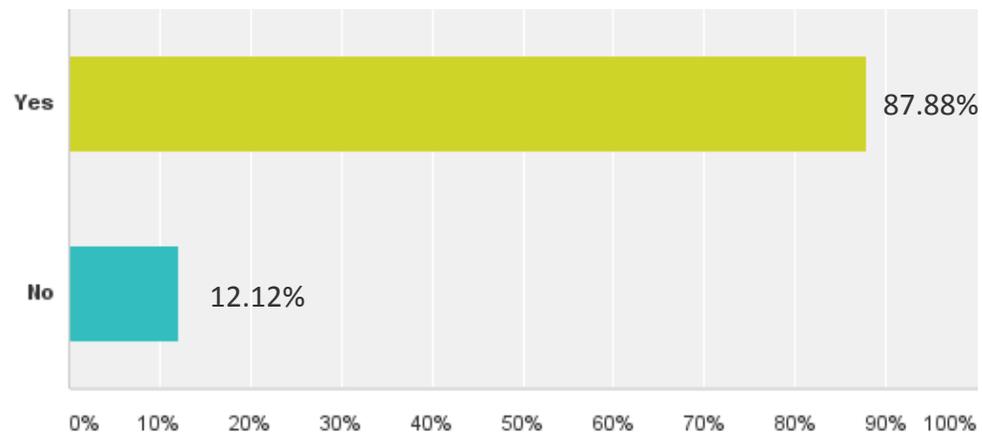
Q12: Were you aware that you could participate in some digital nets (DRats, Winlink) with nothing more than a computer and an Internet connection?

Answered: 33 Skipped: 0



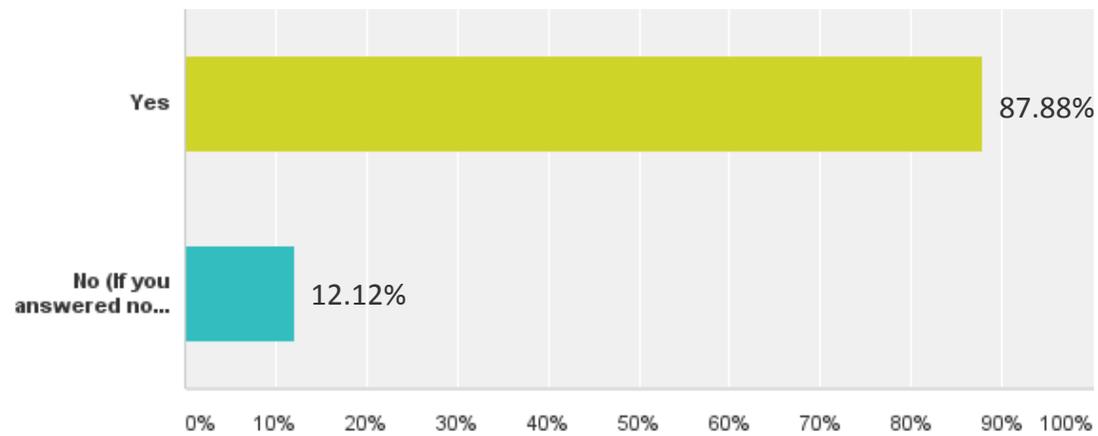
Q13: Were you aware that you could participate in the VHF FLDigi net with nothing more than a HT using something called acoustic coupling?

Answered: 33 Skipped: 0



Q14: Have you participated in a Gwinnett ARES sponsored event (Jailbreak Challenge, Dog Show Fundraiser, Deployment Day)

Answered: 33 Skipped: 0



Q14: Have you participated in a Gwinnett ARES sponsored event (Jailbreak Challenge, Dog Show Fundraiser, Deployment Day)

Answered: 33 Skipped: 0

Responses

Back in 2011... a Sponsored event or 2

I don't understand how we can sponsor events, if we are serving an agency. Doesn't the sheriff sponsor the Jailbreak, the dog show people sponsor the Dog Show...etc? Deployment Day is just about as pointless as the meetings. How to connect power-poles is a useless exercise

Love doing these!

Usually have other commitments

Q15: What other activities would you like to see Gwinnett ARES to host? (For Example: Antenna builds, fox hunts, SAR drills, first aid training, etc...)

Answered: 21 Skipped: 12

Responses

First Aid and CPR training. CERT Training, antenna builds...etc. would be great (x5)

Group operating events - what better way to improve our deployment skills and operating skills

New member set up day (mini deployment). Make sure they have radios set up, digital available, hands on with radios in the established fixed locations. Focus on new or newer members that have equipment concerns. Mini call out drill. Just send out page and see who can respond. Antenna builds and SAR drills would be great

SAR drills at fire houses and police locations, hospital drills

A quarterly NIS 40 meter net...so that I could participate without the repeater that does not reach the most N/W corner of Gwinnett

training classes on digital modes, NCS, antenna builds

Longer field training exercises. Should have something long enough to plan and operate skills

All of the above

More one on one real situation training at meetings. For example hands-on training on how to set up your radio, antennas and power

Joint deployments with other clubs

More digital nets. More activities that are not on weekends

In addition to serving sponsored agencies for parades...etc. we should be doing training that mirror the way we well be deployed. We should do it in nets and in exercises

Urban direction finding

Antenna drills, more on digital modes (the weekly exercises are great - the initial training on D-RATS or Win link for example are generally during the monthly meeting when I'm unavailable to travel to the EOC - being able to get see one-on-one initial setup as a jump start might enable me to participate more on the digital side of the program. I would be willing to pay for a 1:1 or 2:1 as I am sure there are other with the same situation

Q16: What ideas do you have for keeping people involved?

Answered: 19 Skipped: 14

Responses

Go Kit build day. Bring your stuff and experienced people will help you plan and build up your kit

Recognize people for their involvement, encourage people to take courses online and again recognize their accomplishment. Ask people to share their experiences and promote a closer a closer group

Surveys such as this - thank you

This is the 64000 dollar question

Putting skills to use at events is the most fun and gives practice. Lectures and training nets aren't compelling

Shock treatments. Alternatively keeping the website up to date for a start. Naming docs in a way that makes them easy to find for new people. A paper state pack with the Skywarn cheat sheet, digital net info, names of leadership, website , requirements...and any other promotional and encouraging materials each in one sheet format

More relevant training in the nets, meetings and training exercises

Your doing a pretty good job keep it up

internal groups and projects

Setup weekend training with our served agencies. Maybe simulate a drill where the county radio system goes down and we set up and work with Fire and Police for a day

More practice deployments. Would give people a chance to use equipment, exchange ideas. I learn from each deployment and activity

Contact people individually, instead of putting out notices and mass pleas

Practical (hands-on) training sessions

More team events. I don't even know who is on my team

Perhaps have an annual schedule of additional events. For example The January antenna build, the February First Aid review, the April Fox Hunt ...etc.

More of the same ---perhaps have a couple digital nets on early weekend mornings --8 to 9ish. Travel and Kid activities really impact availability during the week.

However I amp probably an exception

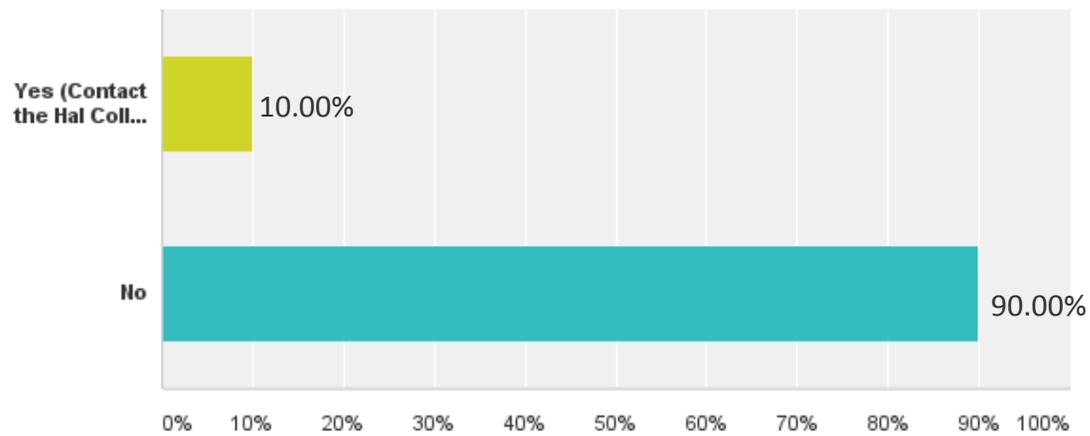
Use Mutual Aid Team to coordinate activities with other ARES groups and supported organizations

Participation recognition, more events or exercises related to ARES group get together like dinner before meetings

Powered by  SurveyMonkey

Q17: Would you like to learn more about being in a leadership role?

Answered: 30 Skipped: 3



Q18: If you could change one thing about Gwinnett ARES what would that be?

Answered 21 Skipped 12

Responses

The website tends to be out of date

More hands on with new members. Make sure they are comfortable with their equipment. Make sure they have gear or at least help them develop a plan to be more ready

Add RACES to our ARES group

Try to build a better bond in the group. Maybe Gwinnett ARES t-shirts

Please implement a Repeater that reaches the most n/w corner of Gwinnett

Build it and they will come

Changes in weekly net a good idea. Not sure monthly meeting is required

I think its being done. Mutual Aid is critical. A group that practices and never does anything will eventually fall apart

Some people do not understand that this is not about power over others but services to the served agency and communities. Too much good ole boy stuff going on

Move meetings to Wednesday's

Disseminate more information about ARES activities

I feel that even though we have teams, there is really no teamwork. I have no idea who is on my team. If we were to be deployed as a team I don't know how much cohesion there would be since we don't really do anything together

More emphasis on operating skills that are independent of the mode of operation - Less emphasis on expensive digital modes like D-STAR/D-RATS - Better participation from deployable members - More space to comments on yes or no questions

Change the net night

G-ARES is known as the most active and relevant ARES group in the Metro- keep up the good work

Q19: Please provide any suggestions for specific items you would like to see added to the [www.gwinnettares.org website](http://www.gwinnettares.org).

Answered 15 Skipped 18

Responses

Antenna plans for things that you know work, Eddie for example. Presentations from previous meetings where possible. Update the information on the websites. Also places to signup to volunteer spots. I have offered to help with hospitals, mutual aid, and other activities and I think people forget with the face-to-face volunteer offers

More frequent updates, seems like it's always out of date

Up to date information

Rename the docs. Keep calendar up to date with the digital net information

Your doing pretty good and I see improvements all the time. My comments are designed to be helpful and not antagonistic

Continue to move members around at events to allow everyone to work different areas. Listen to members suggestions

Make it more user friendly, but most of all keep it updates and remove obsolete material

Information and pictures about the ARES trailer

Replace the outdated training material and presentations with current material and presentation

Nothing that I can think of

All good for now Note: if I was able to attend monthly sessions on a consistent basis I would be happy to assist in leadership role, unfortunately this is not the case right now - however - if there is something I can do to assist ARES remotely, please let me know - K4CHB

Nothing at this time. Will send info at a later date if I think of something

More information videos, and training for digital

Review content on a regular basis to insure content is relevant